



Sure Claims Payments

DIGITAL & CHECK PAYMENTS | BRANDED PAYEE COMMUNICATIONS AND PORTAL RECONCILIATION REPORTING | SINGLE & MULTI-PARTY PAYMENTS

Improve the payee experience and manage claims payments all the way to issuance with an integrated digital claims payments platform

50%

lower claims payment costs

Eliminate expensive and time-consuming check-based processes

30

seconds to issue claims payments

Deliver claims payments to policyholders and vendors in just one click

75%

of claimants want to choose how they are paid

Give payees multiple payment methods to choose from

“Building upon our success with Insurity’s Claims Xpress, BETA Healthcare Group is excited to enhance what we can provide to our membership by adding Sure Claims Payments processing to our claims management platform.

This is a must-have when creating the experience our injured workers and providers expect. Not only will Insurity’s software help augment one of the most critical interactions we have with our payees, but we will also benefit from streamlining processes within our operations and systems.”

Bill Scribner
Vice President, Business Intelligence
BETA Healthcare Group



Top 5 reasons carriers choose Sure Claims Payments



Reduce costs

- Cut costs by an average of 50% when switching from checks to digital payments
- Avoid late payments and penalties with the ability to automatically issue a check after a specified time frame



Increase policyholder satisfaction

- Differentiate your claims experience and exceed payee expectations with fast, modern payment options
- Keep policyholders up to speed and build trust with branded email communications and portals



Implement quickly and easily

- Issue digital payments instantly using an out-of-the-box integration with Insurity claims systems and APIs for other systems
- Save money with no implementation or license fees involved to issue claims payments



Boost operational efficiency

- Streamline operations and scale to meet high claim volumes by removing slow check-based processes
- Manage payments with a single process flow and automatically report payment data back to your claims system



Stay secure and compliant

- Deliver payments on time and avoid penalties with a configurable fallback to check option
- Manage sensitive payee data securely through automated data removal workflows

Policyholders receive their funds in 4 quick, easy steps

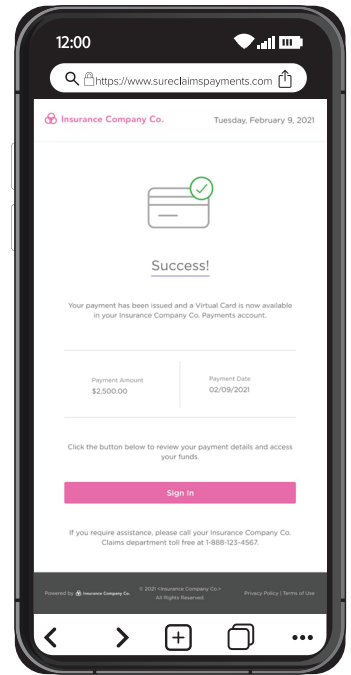
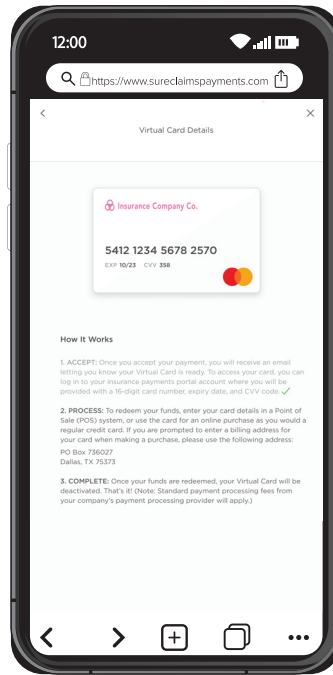
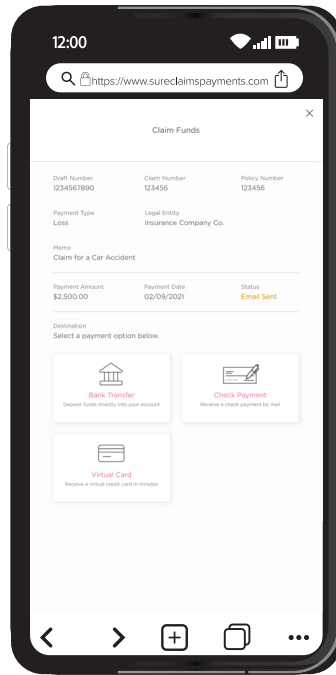
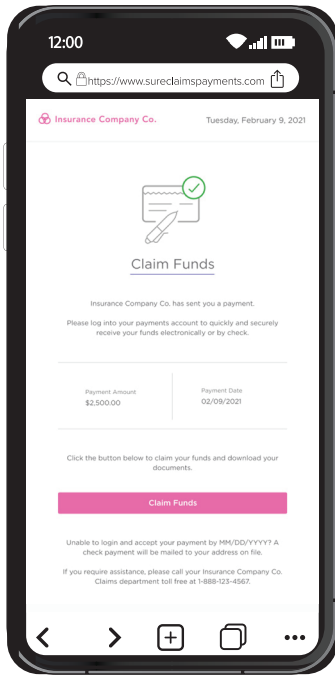
Within 30 seconds, payees receive access to their funds through a branded and secure portal.

1: Receives an available payout notification

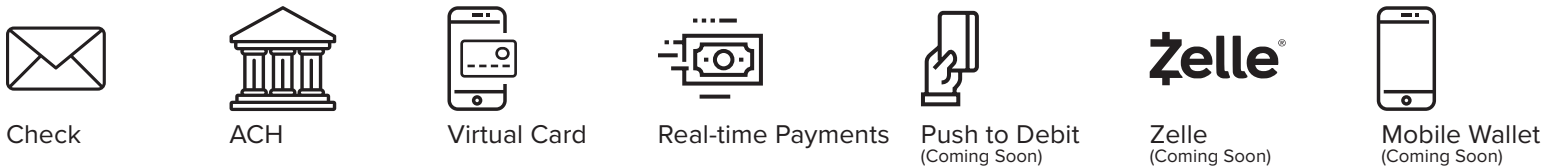
2: Selects their desired payment method

3: Gets access to their selected payment option




4: Receives a payout confirmation



Let payees choose how they prefer to receive their funds



Easily manage the claims payments process with these additional features

-  **Payments Management**
Resolve incorrect payments with real-time voiding and cancellation systems
-  **Fraud Detection**
Reduce payee bank fraud and manual errors with third-party verification services
-  **Document Upload**
Keep payees up to speed in the payments process with EOR and EOB attachments downloadable through a branded portal